



Implementation & Onboarding

At **Altrix Group**, we understand that every facility is unique. Our implementation process is tailored to your workflows, tech stack, and staffing priorities, so your team can begin seeing value quickly and confidently.

What to Expect: A Streamlined Path to Go-Live

Explore our setup process from credentialing and scripting to go-live support. Designed for speed, compliance, and workflow alignment. Here's how we set your team up for success:

1 - Discovery & Alignment

Goal: Understand your goals, workflow, and team structure

- Kick-off meeting with your leadership and clinical team
- Review of facility protocols, staffing model, and EMR access
- Define use cases (admissions, discharges, post-discharge follow-up)



2 - Credentialing & Tech Setup

Goal: Ensure access, compliance, and platform integration

- Clinician credentialing and onboarding
- EMR/EHR user provisioning and remote access setup
- HIPAA, security, and compliance review



3 - Customization & Training

Goal: Align to your internal language, documentation, and workflows

- Customized scripting for patient calls and assessments
- Standard Operating Procedures (SOP) development
- Role-based training sessions for virtual team and your staff



4 - Soft Launch & Live Support

Goal: Pilot the workflow and refine in real time

- Soft launch with limited patient volume
- Daily check-ins for feedback and rapid adjustment
- Real-time support from our implementation leads



5 - Go Live & Optimization

Goal: Full activation with confidence

- Launch full workflow with live coverage
- Continuous quality monitoring
- Monthly check-ins and support for scale

Your Outcomes

- ✓ **Fast implementation** guided onboarding and deployment
- ✓ **Fully credentialed and trained** virtual care team
- ✓ **Customized** scripts, workflows, and documentation
- ✓ **Dedicated support team** pre-launch and post-launch
- ✓ **Scalable model** ready for phased expansion

Let's Connect

Request Implementation Timeline



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