

# POST-DISCHARGE CARE SOLUTIONS

Bridging post-discharge  
and recovery. Elevating  
continuity of care



## WHAT IT IS

**Post-Discharge Care Solutions** strengthens continuity of care through structured patient outreach and follow-up support. Using **Altrix Group's** proprietary Call Navigator technology, specialists reinforce care plans, identify risks early, and escalate concerns to clinical teams when needed. The service supports consistent workflows, structured communication, and custom escalation pathways aligned with facility goals.

## KEY FEATURES



**Structured Call Flow via Call Navigator:** Protocol-based scripts ensure consistent, high-quality patient outreach every time.



**Medication and Appointment Review:** Confirms medication use and follow-ups to prevent care gaps.



**Escalation Protocol for Situational Flags:** Routes urgent concerns to clinical teams for rapid intervention.



**Weekly & Monthly Reports to Hospital Teams:** Delivers outcome summaries that highlight trends and improvement areas.

## PURPOSE

To identify patient needs, flag risks, and improve outcomes post-discharge.

## IDEAL FOR

Ideal for hospitals and clinics aiming to reduce readmissions, improve continuity, and extend patient care post-discharge, especially in resource-limited settings.

## SAFETY & FLEXIBILITY



Achieves up to 15% reduction in hospital readmissions.



Enhances patient satisfaction and overall care experience.



Detects issues early and escalates concerns promptly.



Adapts easily to patient risk levels or diagnoses.

## LET'S CONNECT

See how our post-discharge care solutions can extend care beyond the bedside.



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