

Is Your Facility Ready for Post-Discharge Outreach?



This readiness checklist is designed to help hospitals, clinics, and care teams assess their current capacity for conducting effective post-discharge follow-up. It highlights common gaps, process needs, and opportunities to improve outcomes using structured outreach support.

Post-Discharge Outreach Readiness Checklist

Review each statement below. Check the box if it applies to your facility. If you check **three or more boxes**, your team may benefit from partnering with **Altrix Group** for post-discharge follow-up solutions.

Checklist

Name: **Hospital:**

City: **State:**

Email: **Phone:**

- We do not have a formal process for calling patients within 72 hours post discharge.
- Our follow-up calls are inconsistent or vary by unit/provider.
- Bedside nurses or case managers are responsible for patient outreach after discharge.
- We've experienced readmissions that could have been prevented with earlier follow-up.
- Our EMR does not track follow-up attempts or escalation trends in real time.
- We struggle to meet HCAHPS benchmarks related to patient communication post-discharge.
- We are unsure how to prioritize which patients to follow up with first.

If you checked **three or more boxes**, your facility is an excellent fit for our Post-Discharge Solutions. Press submit to share checklist with us.

Let's Connect

SUBMIT